



Employee Owned,
Community Driven

Keeping Families Warm & Comfortable

Keeping families warm and comfortable is not just a slogan here at Daigle Oil Company, it's the focus of our daily operations. We take pride in offering quality products and services, and continue to develop new programs to help save our customers time and money when it comes to their heating and cooling system. Our goal is to keep our customers cool in the summer, warm in the winter and comfortable no matter what the season.

DOC offers two plans that are designed to help the budget-conscious customer who has either an air conditioning or mini split/heat pump unit.

Once you are enrolled in a plan, our team will provide timely service, explain preventative maintenance tips, and offer advice on system upgrades. Our DOC technicians always treat your home with respect from the moment they walk through the door.

Benefit from reduced energy costs, healthier indoor air quality, and prolonged life of your investment.

Enroll today!

TERMS AND CONDITIONS

1. The DOC Central Air Conditioning Maintenance Plan and DOC Mini Split/Heat Pump Maintenance Plans are for a term of one year from the date issued, and will automatically renew annually unless either party gives prior notice of cancellation.
2. Daigle Oil Company (DOC) must inspect any and all equipment prior to the issuing of a maintenance plan. As a result, DOC reserves the right to disqualify any equipment based on our findings. Any repairs required to bring equipment into a state of acceptable condition, prior to the issuing of a maintenance plan, will be considered outside of the maintenance plan and will be charged at our current hourly rate.
3. DOC shall not be liable for injury or damage resulting from defects in or the operation or non-operation of customer's equipment or its accessories or any other equipment; nor is it liable for malfunctions/disturbances in electrical supply, loss damage or claims resulting from fires, lack of material, tampering or abuse by the customer or a third party, government regulations, non-performance due to labor disturbances, wars or circumstances beyond our control.
4. Plans apply to residential units only (maximum of 5 tons).
5. Units must be installed in accordance with manufacturer's recommendations.
6. Tune ups and repairs will be performed during normal business hours.
7. Payment in full is due within 30 days of billing. The maintenance plan will be immediately cancelled if payment is past due and any and all work performed will be billed at our current hourly rate.
8. A refund for a purchased or budgeted maintenance plan may be issued within 30 days of the plan start date, provided service work has not been performed. Refunds will not be issued for plans cancelled after 30 days.
9. By signing a DOC Maintenance Plan, the Customer agrees to all terms and conditions listed herein from the date of signing until such time as the maintenance plan is cancelled by either party. Cancellation must comply with stipulations described in section 1 of Terms and Conditions, as listed above. A signature is not required at the time of renewal.

DOC Home Comfort Centers

Fort Kent 834-5027	Ashland 435-8251	Presque Isle 762-9791	Island Falls 463-2219
Madawaska 728-4675	Caribou 493-4468	Houlton 532-2225	Lincoln 794-6544

24-Hour Emergency Service and Delivery:
1-800-794-4362

www.daigleoil.com



Employee Owned,
Community Driven

AC & Heat Pump Plans

keeping families warm & comfortable



1-800-794-4362

DOC Home Comfort Plans

Servicing your air conditioner and /or mini split - heat pump system regularly will maximize its energy efficiency, reduce costly, preventable, unexpected breakdowns and extend the life of your system.

REMEMBER

System maintenance can detect minor problems before they become major.

Enroll Today!

Central A/C Maintenance Plan **\$189.00**

Mini Split/Heat Pump Maintenance Plan **\$159.00**

Name _____

DOC Account # _____

Tel: _____

Email: _____

Signature

Date

I understand that this plan goes into effect once my payment has been received and my equipment has been inspected by a DOC technician. If the equipment fails the inspection, my payment will be refunded.

Payment enclosed: Ck # _____ **OR** Credit Card

Credit Card # _____

Exp. Date _____

Please tear off form and mail to:

Daigle Oil Co.
PO Box 328
Fort Kent, ME 04743
207-834-5027

DOC Central Air Conditioning Maintenance Plan

Keep your family cool and comfortable during the summer months by enrolling in a DOC Central Air Conditioning Maintenance Plan. Our preventative maintenance plan will ensure your air conditioning system is clean and operating safely and efficiently so you can depend on it when you need it most.

DOC's A/C Maintenance Plan includes a 15 point system tune-up that will reduce the likelihood that your equipment will malfunction when you need it most.

- Priority Service within business hours
- Extends the life of your cooling system.
- 20% discount on parts and labor performed by a certified DOC technician (excluding installations).

15 Point System Tune Up _____

- Check refrigerant charge and measure operating pressures and temperature
- Test compressor operating voltage and amperage
- Lubricate and check motors
- Clean or replace air filters as necessary
- Inspect and adjust fan belts
- Flush and drain condensate
- Check electrical connections
- Clean and check thermostat
- Check controls and safety switches
- Inspect evaporator coil and clean if necessary
- Check blower wheel and bearings
- Inspect crankcase heater
- Inspect condenser coil and clean if necessary
- Check condenser blade and motor bearings
- Check condenser electrical disconnect switch



Annual Price = \$189

DOC Mini Split/Heat Pump Maintenance Plan

Your heat pump works hard all year long to keep your home and family comfortable. Having your equipment serviced annually by a certified DOC technician will help protect and prolong the life of your investment.

DOC's Mini Split/Heat Pump Maintenance Plan

includes 14 point system tune-up that will reduce the likelihood that your equipment will malfunction when you need it most.

- Priority service within business hours.
- Extends the life of your heat pump system.
- 20% discount on parts and labor performed by a certified DOC technician (excluding installations)

14 Point System Tune Up _____

- Test compressor operating voltage and amperage
- Lubricate and check motors
- Clean or replace air filters as necessary
- Flush and drain condensate
- Check electrical connections
- Check operation of thermostat/remote
- Check controls
- Inspect evaporator coil and clean if necessary
- Inspect blower wheel and clean if necessary
- Inspect crankcase heater
- Inspect condenser coil and clean if necessary
- Check condenser blade and motor bearings
- Check condenser electrical disconnect switch
- Check indoor evaporator discharge temperature



Annual Price = \$159

**Annual pricing includes single zone units only. Each additional indoor unit will be an additional \$60